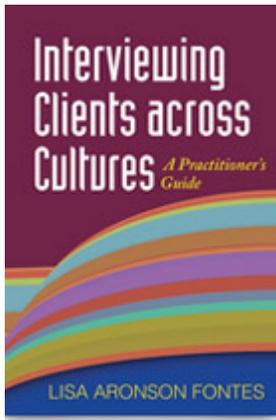




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**Interviewing Clients across Cultures
A Practitioner's Guide**

Lisa Aronson Fontes

Publication Date: May 2008, 322 Pages

Hardcover: ISBN: 978-1-59385-710-3, List Price: \$38.00

Special Discount Price: \$30.40

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Critical Acclaim:

"Today, helping professionals must think globally; we need tools to interview and assess racially, ethnically, culturally, and economically diverse clients. Fontes's book is timely and informative. Drawing on the research and practice literature, her personal experience, and that of other professionals who provide culturally sensitive services, she offers much-needed, practical advice about how to avoid pitfalls and conduct successful interviews that span the cultural divide between professional and client."

--*Kathleen Coulborn Faller, PhD, ACSW, Marion Elizabeth Blue Professor of Children and Families; Director, Family Assessment Clinic, School of Social Work, University of Michigan*

"This extremely helpful and instructive book has amazing breadth and depth in analyzing the interview process from beginning to end. Fontes provides guidance on all aspects of preparing for, conducting, and documenting interviews, interweaving cultural issues throughout. She shows tremendous sensitivity and good sense in helping readers handle cultural differences and dilemmas. Highly readable, the book is suitable for everyone from students to practicing professionals."

--*Stanley Sue, PhD, Distinguished Professor of Psychology and Asian American Studies, University of California, Davis*

About This Book:

Packed with practical pointers and examples, this indispensable, straight-talking guide helps professionals conduct productive interviews while building strong working relationships with culturally and linguistically diverse clients. Chapters cover avoiding different types of bias; verbal and nonverbal ways to build rapport and convey respect; how to overcome language barriers, including effective use of interpreters; culturally competent interviews with children

and adolescents; and key issues in working with immigrants and refugees. Strategies for avoiding common cross-cultural misunderstandings and producing fair, accurate reports are presented. Every chapter concludes with thought-provoking discussion questions and resources for further reading.

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